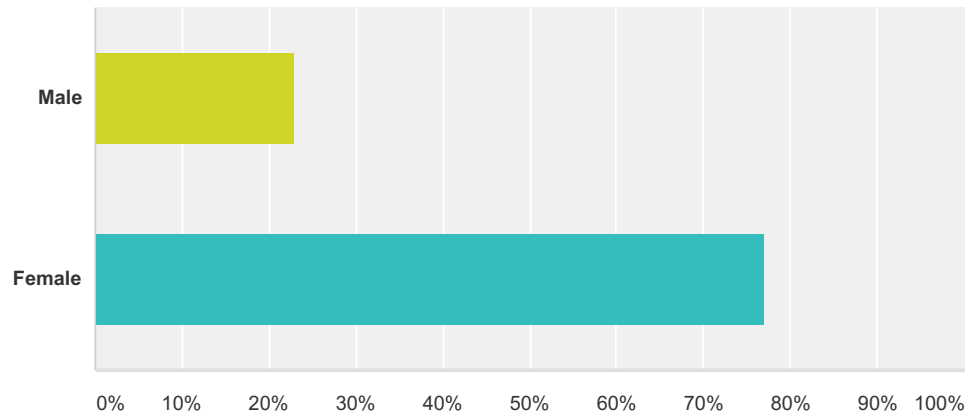


Q1 Gender:

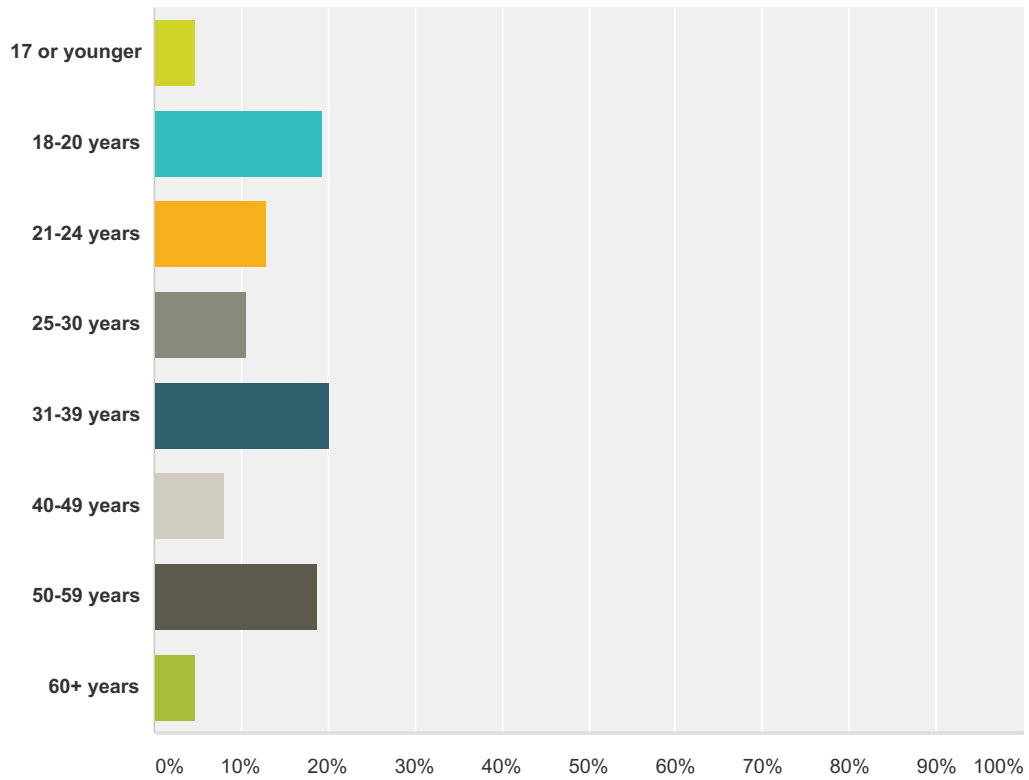
Answered: 126 Skipped: 0



Answer Choices	Responses	
Male	23.02%	29
Female	76.98%	97
Total		126

Q2 Age:

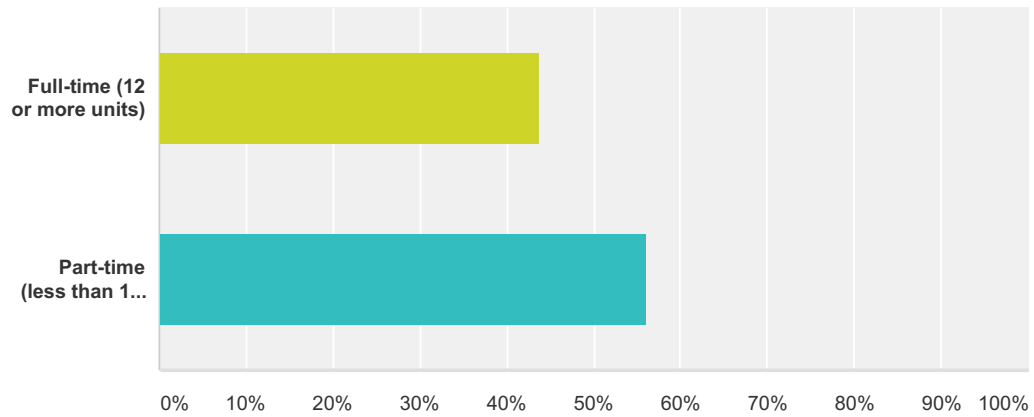
Answered: 123 Skipped: 3



Answer Choices	Responses
17 or younger	4.88% 6
18-20 years	19.51% 24
21-24 years	13.01% 16
25-30 years	10.57% 13
31-39 years	20.33% 25
40-49 years	8.13% 10
50-59 years	18.70% 23
60+ years	4.88% 6
Total	123

Q3 Enrollment Status:

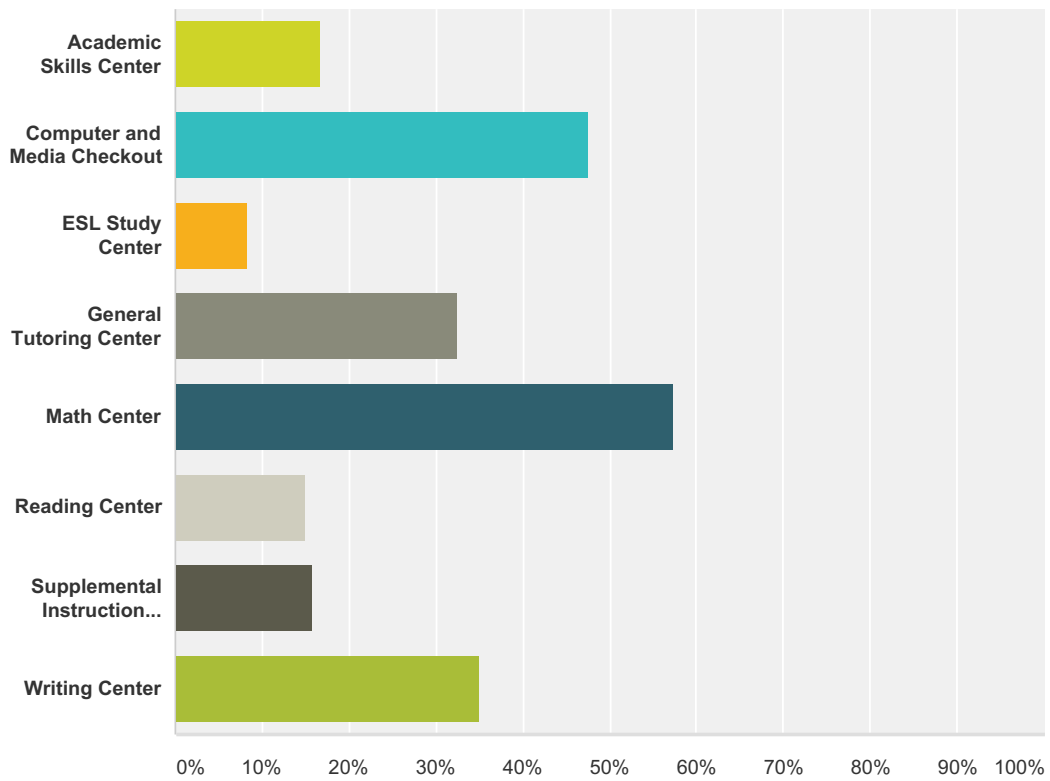
Answered: 123 Skipped: 3



Answer Choices	Responses	Count
Full-time (12 or more units)	43.90%	54
Part-time (less than 12 units)	56.10%	69
Total		123

Q4 Which centers have you visited in the Learning Center?

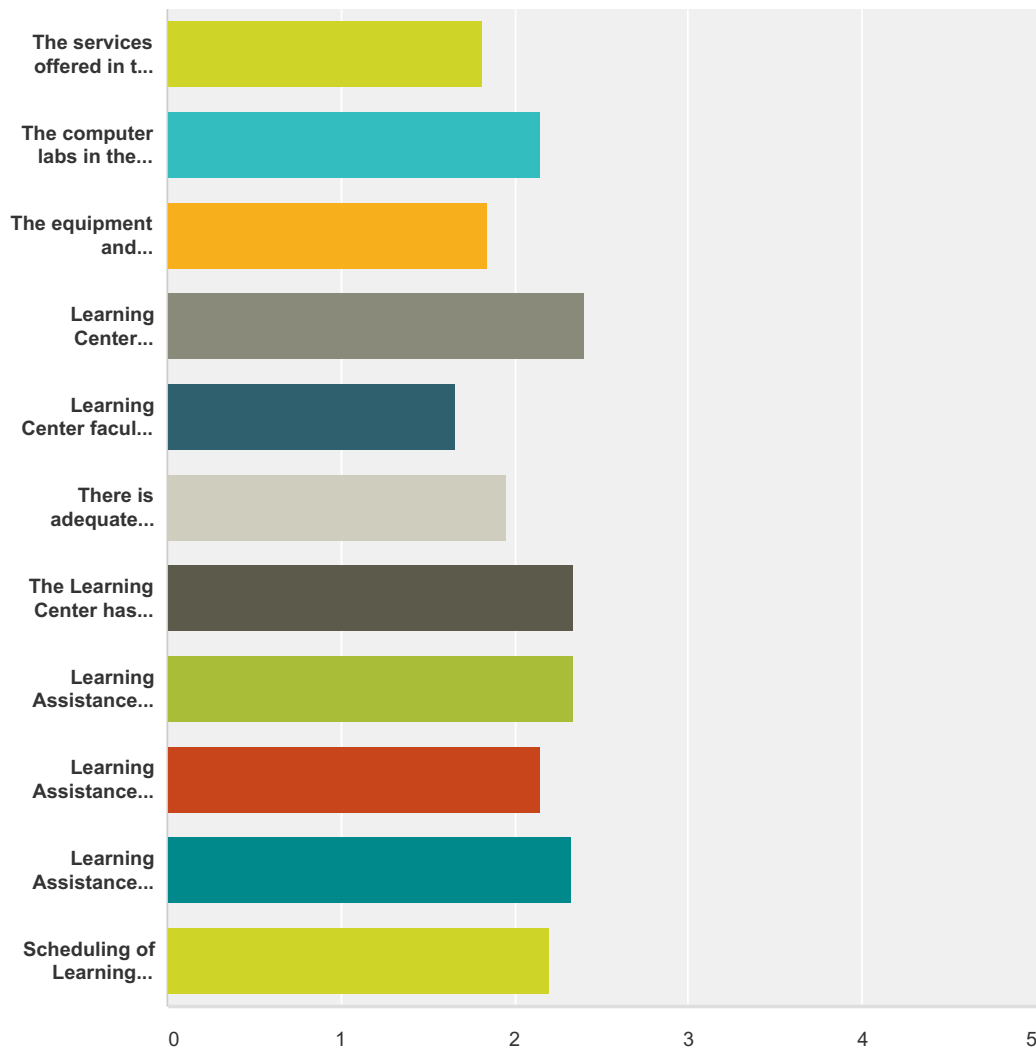
Answered: 120 Skipped: 6



Answer Choices	Responses
Academic Skills Center	16.67% 20
Computer and Media Checkout	47.50% 57
ESL Study Center	8.33% 10
General Tutoring Center	32.50% 39
Math Center	57.50% 69
Reading Center	15.00% 18
Supplemental Instruction (SI)	15.83% 19
Writing Center	35.00% 42
Total Respondents: 120	

Q5 Please select the most appropriate response.

Answered: 125 Skipped: 1



	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable/No Opportunity to Observe	Total	Weighted Average
The services offered in the Learning Center meet my learning needs.	49.19% 61	33.06% 41	8.87% 11	4.03% 5	4.84% 6	124	1.82
The computer labs in the Learning Center adequately meet my learning needs.	46.72% 57	28.69% 35	4.92% 6	2.46% 3	17.21% 21	122	2.15
The equipment and instructional materials in the Learning Center meet my learning needs.	51.64% 63	31.15% 38	6.56% 8	1.64% 2	9.02% 11	122	1.85
Learning Center workshops and 411 sessions meet my educational needs.	41.13% 51	27.42% 34	5.65% 7	2.42% 3	23.39% 29	124	2.40
Learning Center faculty and staff are helpful and courteous.	56.80% 71	33.60% 42	2.40% 3	1.60% 2	5.60% 7	125	1.66

There is adequate publicity about the Learning Center and its services on campus.	43.44% 53	32.79% 40	14.75% 18	3.28% 4	5.74% 7	122	1.95
The Learning Center has helped me understand how I learn.	36.59% 45	31.71% 39	9.76% 12	4.88% 6	17.07% 21	123	2.34
Learning Assistance Center course offerings meet the educational needs of students, e.g. Introduction to Tutoring, Advanced Tutoring, Math for Nursing, Dosage Calculation, Managing Math Anxiety, Math Study Strategies, Managing Writing Anxiety.	40.65% 50	29.27% 36	5.69% 7	4.07% 5	20.33% 25	123	2.34
Learning Assistance Center course offerings are relevant and up-to-date.	42.74% 53	31.45% 39	8.06% 10	4.03% 5	13.71% 17	124	2.15
Learning Assistance Center courses adequately prepare students for their future careers or occupations.	37.70% 46	31.97% 39	9.02% 11	2.46% 3	18.85% 23	122	2.33
Scheduling of Learning Assistance Center classes meets the needs of students.	40.65% 50	29.27% 36	12.20% 15	5.69% 7	12.20% 15	123	2.20

Q6 What role do you think the Learning Center currently serves on campus?

Answered: 94 Skipped: 32

#	Responses	Date
1	KEEPING STUDENTS INFORMED and serves as a LEARNING Assistance center	12/9/2014 12:10 PM
2	To provide extra help that's needed	12/8/2014 10:51 AM
3	A place to use a computer	12/4/2014 2:16 PM
4	To aide students in grasping the material fully.	12/2/2014 4:30 PM
5	you give me assistance when needed.	12/1/2014 8:33 AM
6	VERY HELPFUL TO SINGLE PARENTS.	11/26/2014 1:48 PM
7	To Help students	11/25/2014 9:13 PM
8	A major role because students can find any resource in that building to help with college life.	11/25/2014 10:02 AM
9	The learning center helps because many of us dont have the money to pay a tutor for the help. The learning center provides that free and it is helpful.	11/24/2014 3:27 PM
10	It provides students opportunities to enhance their skills outside of the classroom.	11/23/2014 11:43 AM
11	No beverages in learning center and children, also respect others.	11/23/2014 6:15 AM
12	To assist students to further academic goals	11/21/2014 1:19 PM
13	Very important role	11/20/2014 7:59 PM
14	Big role	11/20/2014 3:37 PM
15	Complete student support.	11/20/2014 12:24 PM
16	Helping those that need a computer.	11/20/2014 8:37 AM
17	it had helped me greatly with the subject of math and helped me excel.	11/19/2014 12:30 AM
18	It really helps me understand the material	11/18/2014 11:52 PM
19	Help for those that need it.	11/18/2014 7:37 PM
20	It's a good idea to help students...but need to be used better.	11/18/2014 9:52 AM
21	I think everything is great at AVC My concern is about the lady's bathroom, if is possible please pass the message to every student to please help and try to keep the bathroom clean, this is the first school I have been, where the bathrooms are so dirty at all the time pretty much.. Thanks for your time. RR	11/17/2014 8:48 PM
22	To help students who need help in subjects that, they are taking at the time.	11/17/2014 3:08 PM
23	A hugh important role, If it had not been for the learning center I don't have a clue where I would be as far as my studies go. There's hands on learning as well as guiding you in the direction you may need to go.The learning center has helped so many students here on campus, especially me. So the learning center plays a hugh role in a students campus life, and in so many cases it has helped a lot of students transfer.	11/17/2014 1:59 PM
24	Help to learn	11/17/2014 12:54 PM
25	Its services are widely used on a daily basis and that makes it easy for any student to be able to utilize them at ant given time during service hours. Very helpful.	11/17/2014 10:37 AM
26	Main area for tutoring needs	11/17/2014 10:19 AM
27	I see it more as a computer rental facility. There is no help for higher biology and math course.	11/17/2014 9:18 AM
28	The Learning Center currently serves this campus perfectly and brilliantly.	11/16/2014 6:07 PM

29	I think that it is a very nice place to go to work and just a quiet place to study.	11/16/2014 5:25 PM
30	To help strengthen basic skills	11/16/2014 5:10 PM
31	A great way to allow students to receive help with the classes they need to take.	11/16/2014 4:48 PM
32	Internet Access and tutoring for those who need it.	11/16/2014 12:31 PM
33	Tremendously a good source of information and help	11/16/2014 10:35 AM
34	To aid students	11/15/2014 6:58 PM
35	A big support to the students.	11/15/2014 6:09 PM
36	Educational support and access to a variety of different things necessary to be successful students.	11/15/2014 2:11 PM
37	Students' Assistant is what I call the center.	11/15/2014 1:46 PM
38	The learning center is my lifeline on campus. I am there virtually every day. The staff and resources	11/15/2014 12:11 PM
39	To make my life easier.	11/15/2014 10:06 AM
40	The Learning Center provides academic support for students that are taking courses in Mathematics, English, Reading, Sciences, and Modern languages.	11/15/2014 6:57 AM
41	no sure	11/14/2014 10:09 PM
42	role as tutors	11/14/2014 7:33 PM
43	Understanding the material a student, does not understand.	11/14/2014 7:04 PM
44	It is a great supplement to the classroom, especially math tutoring when things in the classroom go too fast and we miss steps in the process of solving equations.	11/14/2014 6:47 PM
45	The role the learning center is important to students who will use it. I believe that early morning and afternoon sessions for the learning assistants would help students that might be able to attend due to schedule conflict.	11/14/2014 6:20 PM
46	Teachers truly only lecture and learning center IS teaching.	11/14/2014 5:57 PM
47	Provides computer access and helpful learning subjects	11/14/2014 3:49 PM
48	N/A	11/14/2014 3:26 PM
49	help with anything	11/14/2014 3:23 PM
50	For me it was to study more	11/14/2014 2:45 PM
51	N/A	11/14/2014 1:30 PM
52	very important role	11/14/2014 11:49 AM
53	The role of helping students meet the criteria to acquire a Associates Degree of their choosing.	11/14/2014 11:16 AM
54	To give the extras help and where to go for anything else	11/14/2014 10:44 AM
55	It gives students a good guide line and keeping up with your studies.	11/14/2014 10:42 AM
56	a quiet place to work and get help	11/14/2014 10:22 AM
57	I enjoy the quiet study area. Less distractions than the library.	11/14/2014 10:08 AM
58	The Learning Center provides access to computers and tutoring which are important to keep up	11/14/2014 10:05 AM
59	an important role for any students that needs some help.	11/14/2014 8:30 AM
60	Huge role, it is a great environment to work in.	11/14/2014 8:19 AM
61	It helps us students to gain the knowledge we need to excel in our classes.	11/14/2014 2:49 AM
62	To help students succeed in whatever they are struggling with	11/14/2014 1:46 AM
63	Educational comprehension.	11/14/2014 1:20 AM
64	The learning center is great for general Ed tutors such as math, English, and reading	11/14/2014 12:24 AM

65	Supporting mostly full time students who attend during regular business hours.	11/13/2014 11:56 PM
66	Strong attempt to help students with computer access and providing tutoring.	11/13/2014 10:59 PM
67	To give people an opportunity to practice with someone.	11/13/2014 10:34 PM
68	To help students in varieties of subjects.	11/13/2014 10:34 PM
69	Help students achieve the goals they set	11/13/2014 10:19 PM
70	its the number one spot for studying and also homework	11/13/2014 10:01 PM
71	I really don't know.	11/13/2014 9:57 PM
72	Great place to access computers and printers, however not quite focused on meeting particular career goals. Specific Career workshop needed, need more of a counseling workshop guidedance to energize the students with direct knowledge.	11/13/2014 9:43 PM
73	clearing confusion for student and understand class material better.	11/13/2014 9:42 PM
74	An important one, without the Learning Center some students might have the resources they need to pass the class.	11/13/2014 9:36 PM
75	The LC offers assistance by fellow classmates who are knowledgeable and driven to succeed.	11/13/2014 9:24 PM
76	It assist student to be independent their study needs it provide handout to help student succeed offer computer is an academic support lab for math, writing, reading, etc....	11/13/2014 9:15 PM
77	Provides a space for me to do work that requires a computer.	11/13/2014 9:07 PM
78	provides help to students who struggle in classes and seek out help.	11/13/2014 7:42 PM
79	It's an opportunity for students to get help when it's needed.	11/13/2014 7:38 PM
80	I would a good educational program that really helps students when classes become difficult to understand!	11/13/2014 7:24 PM
81	good	11/13/2014 7:19 PM
82	It's has great resources for all subjects. I love going in there	11/13/2014 7:13 PM
83	I am studying at Learning Center because it is important to help me for my education in the future.	11/13/2014 6:26 PM
84	Do not know. I have never been in there.	11/13/2014 6:26 PM
85	Na	11/13/2014 6:14 PM
86	Tutoring	11/13/2014 6:09 PM
87	Help	11/13/2014 6:05 PM
88	Help the students succeed and learn while they are in school.	11/13/2014 5:59 PM
89	Help students complete homework	11/13/2014 5:41 PM
90	Good	11/13/2014 5:29 PM
91	that it show a lot of success	11/13/2014 5:17 PM
92	A great place to do homework, study and attend workshops.	11/13/2014 5:11 PM
93	The learning center is where I've done most of my homework when I did not have a computer. I've also been tutored there, which helped a lot.	11/13/2014 5:08 PM
94	Homework help	11/13/2014 5:04 PM

Q7 How do you think the role of the Learning Center relates to other academic support programs, such as EOPS, STAR, OSD, and instructional computer labs on campus that are open to students?

Answered: 82 Skipped: 44

#	Responses	Date
1	informative	12/9/2014 12:10 PM
2	It helps the students succeed and do the best they can	12/8/2014 10:51 AM
3	None of the support programs relate to one another. The support programs seem to be individually organized.	12/4/2014 2:16 PM
4	Unsure	12/2/2014 4:30 PM
5	have not used eops,star,or osd have.	12/1/2014 8:33 AM
6	LOVE THEM ALL	11/26/2014 1:48 PM
7	There is not much difference. Compared to other resources on campus, the learning center is open for conversation. It is hard to concentrate on more difficult subjects. There are other students that can help with process in learning center	11/25/2014 10:02 AM
8	The learning center is needed and the support such as programs like EOPS because many of us are single parents and need the programs offered. This programs open doors for our futures to be bright and hopeful.	11/24/2014 3:27 PM
9	They all provide students opportunities to enhance their skills outside of the classroom.	11/23/2014 11:43 AM
10	n/a	11/23/2014 6:15 AM
11	Very important	11/20/2014 7:59 PM
12	n/a	11/20/2014 3:37 PM
13	I would like to see the Palmdale Center have more math tutors	11/20/2014 12:24 PM
14	I have no idea.	11/20/2014 8:37 AM
15	the computer has helped when I needed help how to format to MLA	11/19/2014 12:30 AM
16	I would say that the Learning Center is a valuable resource	11/18/2014 11:52 PM
17	No comment.	11/18/2014 7:37 PM
18	I'm not sure what those things stand for so I cannot give accurate feedback here.	11/18/2014 9:52 AM
19	They are here for the the students who need help.	11/17/2014 3:08 PM
20	The learning center has a big role in the life of all the groups on campus	11/17/2014 1:59 PM
21	I'm sure it's fine. I just need more help. Having trouble learning.	11/17/2014 12:54 PM
22	The variety of services and employees makes it real easy for students to get help.	11/17/2014 10:37 AM
23	It is open to all students. There is free tutoring. Educational needs are available	11/17/2014 10:19 AM
24	Its about the same.	11/17/2014 9:18 AM
25	The Learning Center has served other academic programs such as EOPS and others computer labs to accommodate students in need.	11/16/2014 6:07 PM
26	I am not sure	11/16/2014 5:25 PM
27	They are supplemental	11/16/2014 5:10 PM

28	N/A	11/16/2014 12:31 PM
29	A big part	11/16/2014 10:35 AM
30	They are there for the students	11/15/2014 6:58 PM
31	To help motivate and let students know there is someone that cares an can help.	11/15/2014 6:09 PM
32	Additional support	11/15/2014 2:11 PM
33	It's more hands on, direct and personal.	11/15/2014 1:46 PM
34	n/a	11/15/2014 12:11 PM
35	It is an essential part of the education process and should be expanded.	11/15/2014 10:06 AM
36	The Learning Center takes into assessment each students' learning goals, objectives, and skill level. I find that it is really helpful when my tutors know which classes I am taking. My tutors can offer me services based on my class load and if a tutor is available.	11/15/2014 6:57 AM
37	i guess to my knowledge good	11/14/2014 10:09 PM
38	it should be open weekends too	11/14/2014 7:33 PM
39	None	11/14/2014 7:04 PM
40	I'm not familiar with these programs.	11/14/2014 6:47 PM
41	Unknown	11/14/2014 5:57 PM
42	The learning center provides many computers and books to use	11/14/2014 3:49 PM
43	N/A	11/14/2014 3:26 PM
44	not sure what those are	11/14/2014 2:45 PM
45	N/A	11/14/2014 1:30 PM
46	very helpful with the resources they have available	11/14/2014 11:49 AM
47	I am a member of the STAR, OSD, AND FORMER MEMBER OF THE EOPS program (now credited out of program). The learning center is an additional source in helping students meet the requirements.	11/14/2014 11:16 AM
48	This os for any one and othet is for specific studntsits	11/14/2014 10:44 AM
49	It's accessible	11/14/2014 10:22 AM
50	I have not had a chance to use them	11/14/2014 10:05 AM
51	It help students to lean the subject they need with..	11/14/2014 8:30 AM
52	I don't really know the other programs.	11/14/2014 2:49 AM
53	they help people with certain needs.	11/14/2014 1:20 AM
54	N/A	11/14/2014 12:24 AM
55	I don't know too much about it.	11/13/2014 11:56 PM
56	Have no idea.	11/13/2014 10:59 PM
57	It helps support the students therefore the college.	11/13/2014 10:34 PM
58	It helps students.	11/13/2014 10:34 PM
59	Have people teach you things you don't know yet	11/13/2014 10:19 PM
60	they are very helpful to the students standards	11/13/2014 10:01 PM
61	Not familiar with those programs.	11/13/2014 9:57 PM
62	no comment	11/13/2014 9:43 PM
63	because it supports the students in there academic goals/classes	11/13/2014 9:42 PM

64	I believe that it is the same, just at a larger scale. We have tutors, and available staff who are willing to help and have the knowledge.	11/13/2014 9:36 PM
65	Like the other programs, the LC is another tool available to students with greater needs.	11/13/2014 9:24 PM
66	Tends to be louder and less productive than the HS computer lab.	11/13/2014 9:07 PM
67	The role of the Learning Center relates to any other academic support programs such as having tutors and workshops for all students who need help in their academic performance.	11/13/2014 7:38 PM
68	I'm not sure, I haven't visited any other learning place.	11/13/2014 7:24 PM
69	good	11/13/2014 7:19 PM
70	Super good	11/13/2014 7:13 PM
71	OSD encouraged me to go Learning Center because I can learn English and Math. I thanked to OSD and Learning Center.	11/13/2014 6:26 PM
72	Do not know. I have never been in there	11/13/2014 6:26 PM
73	not very well need to be more accessible with students with disabilities especially the learning center	11/13/2014 6:14 PM
74	Accessibility	11/13/2014 6:09 PM
75	its good	11/13/2014 6:05 PM
76	The Learning Center has workshops for Math, Reading, Math, General Tutoring, and so forth, as well as Tutoring for the above subjects, as well as SI for certain classes.	11/13/2014 5:59 PM
77	Achieve acedemic goals	11/13/2014 5:41 PM
78	Need inprovment	11/13/2014 5:29 PM
79	the osd student have a better chance of passing a class	11/13/2014 5:17 PM
80	No idea	11/13/2014 5:11 PM
81	I'm not sure.	11/13/2014 5:08 PM
82	Very good	11/13/2014 5:04 PM

Q8 Identify strengths at the Learning Center or things you like about it:

Answered: 86 Skipped: 40

#	Responses	Date
1	Learning Resources	12/9/2014 12:10 PM
2	There is always someone there to help/assist you	12/8/2014 10:51 AM
3	Plenty of computers for students use.	12/4/2014 2:16 PM
4	Friendly, informative staff.	12/2/2014 4:30 PM
5	you are always open	12/1/2014 8:33 AM
6	VERY HELPFUL AND MAKES SURE YOU UNDERSTAND COMPLETELY	11/26/2014 1:48 PM
7	All the different departments that can help students succeed	11/25/2014 9:13 PM
8	Lots of open computers to use and printing station. Able ask students workers questions. Career Center	11/25/2014 10:02 AM
9	I like the hours long hours and even fridays hours needed to finish homework. i like the people that help with the questions one has. i like the rules set in the Learning Center.	11/24/2014 3:27 PM
10	Equal access to computers; designated SI tutoring sessions	11/23/2014 11:43 AM
11	Fast internet	11/23/2014 6:15 AM
12	Tutoring and computers	11/20/2014 7:59 PM
13	open space	11/20/2014 3:37 PM
14	The students that are working there seem to have great training in working with others that are not as advanced.	11/20/2014 12:24 PM
15	I have no idea.	11/20/2014 8:37 AM
16	I like the tutors, atmosphere and when I take statistics I definitely will be back	11/19/2014 12:30 AM
17	The Learning Center is the place to go!	11/18/2014 11:52 PM
18	No comment.	11/18/2014 7:37 PM
19	The tutors are very well trained on how to deal with their tutees.	11/18/2014 9:52 AM
20	They provide much needed tutoring but there is not enough room.	11/18/2014 6:37 AM
21	I love everything except the new copy machine. Tutors and staff are helpful to the needs of all students who come to the learning Center. Even though some students give the staff and tutors a hard time.	11/17/2014 3:08 PM
22	the help in the learning center is strong and there's There is not one student that I know of that has come through the learning center that did not walk away with not learning something.	11/17/2014 1:59 PM
23	Its always available when I need to get things done.	11/17/2014 10:37 AM
24	If we need help, LC is there.I like the tutoring.	11/17/2014 10:19 AM
25	Customer service and assisting others	11/16/2014 6:07 PM
26	Quiet Nice people Clean area	11/16/2014 5:25 PM
27	The teachers who teach workshops also make good full time instructors.	11/16/2014 5:10 PM
28	Personally I only use the internet for my courses and it's useful when it comes to printing out papers.	11/16/2014 12:31 PM
29	The fact that I can use the opportunity of different types of things, computer, writing etc.	11/16/2014 10:35 AM
30	It succeeds in aiding students	11/15/2014 6:58 PM

31	I learn and get help.	11/15/2014 6:09 PM
32	Knowing if I need help someone is available	11/15/2014 2:11 PM
33	Its there for you.	11/15/2014 1:46 PM
34	the computers are fabulous and the staff is excellent	11/15/2014 12:11 PM
35	The tutors this semester are the best!	11/15/2014 10:06 AM
36	The Learning Center has always provided me with great support, kindness, and efficiency when it comes to receiving tutoring.	11/15/2014 6:57 AM
37	people attitude towards the students	11/14/2014 10:09 PM
38	more istructues	11/14/2014 7:33 PM
39	Getting a tutor that relate to others, misconceptions.	11/14/2014 7:04 PM
40	The availability of textbooks is a great strength, so I won't have to lug my math book around all the time with my other books. That math book weighs a ton.	11/14/2014 6:47 PM
41	The computer center and the math tutors	11/14/2014 6:20 PM
42	Everyone is always willing to try and help.	11/14/2014 5:57 PM
43	Environmental friendly, plenty of computers, and some services are helpful	11/14/2014 3:49 PM
44	one stop place	11/14/2014 3:23 PM
45	the way the tutors helped out whenever needed and how nice the staff are	11/14/2014 2:45 PM
46	N/A	11/14/2014 1:30 PM
47	computers are available tutoring is offered in a wide range of areas	11/14/2014 11:49 AM
48	The math help has brought me through math 50 up to my current status of math 115. I have on more math subject of math 124 as a requirement to transfer to Bakersfield. I could not have done it without the LEARNING CENTER helping me!	11/14/2014 11:16 AM
49	It's for everyo.	11/14/2014 10:44 AM
50	The people and help they offer	11/14/2014 10:22 AM
51	It is a quiet place to study and it is nice to know that there is someone that can help me if I need it.	11/14/2014 10:08 AM
52	It has a sufficient supply of computers	11/14/2014 10:05 AM
53	strength definitely the tutors, and the computers.	11/14/2014 8:30 AM
54	Most of the tutors are very patient and understanding of the students needs.	11/14/2014 2:49 AM
55	I love that the math tutors are available anytime during the week and not limited like the English tutors	11/14/2014 1:46 AM
56	I only did SI with Victor for CHEM101. He did an awesome job helping me understand the material.	11/14/2014 1:20 AM
57	I like that it has math tutors.	11/14/2014 12:24 AM
58	Friendly staff.	11/13/2014 11:56 PM
59	Staff is very nice and criendly	11/13/2014 10:59 PM
60	I like that it is open and I feel welcome whenever I go there.	11/13/2014 10:34 PM
61	Computers and the workers are polite. It's welcoming.	11/13/2014 10:34 PM
62	None but thank god we have one	11/13/2014 10:19 PM
63	the faculty and services are great I hope its always welcoming like it is know its relaxing to be in there great atmosphere	11/13/2014 10:01 PM
64	Great availabilty of computer lab equipment.	11/13/2014 9:43 PM
65	there are tutor's to help students out	11/13/2014 9:42 PM

66	The tutors are a huge help.	11/13/2014 9:36 PM
67	The tutors and staff are knowledgeable and more than willing to go the extra mile to help students.	11/13/2014 9:24 PM
68	Knowledgeable staff and professional	11/13/2014 9:15 PM
69	Has plenty of computers. I have never had to wait	11/13/2014 9:07 PM
70	the quiet environment.	11/13/2014 7:42 PM
71	What I like about the Learning Center is the environment, it's where students wants to get work done and makes me realize we are all here for a certain reason.	11/13/2014 7:38 PM
72	Definitely love the math tutors that have helped me understand difficult math problems.	11/13/2014 7:24 PM
73	the new success center is my new best friend	11/13/2014 7:19 PM
74	Media checkout for computers	11/13/2014 7:13 PM
75	My essay and math problem were hard sometimes, so I struggled with my homework. My tutors and interpreters explained it to me and when I am writing good English and math problem. I was listening with them.	11/13/2014 6:26 PM
76	Do not know. I have never been in there	11/13/2014 6:26 PM
77	na	11/13/2014 6:14 PM
78	It's easy to find and there is availabilie seats. The tutors are friendly and knowledgeable.	11/13/2014 6:09 PM
79	That it gives you the help you need	11/13/2014 6:05 PM
80	Everything	11/13/2014 5:59 PM
81	Availabilty of hours	11/13/2014 5:41 PM
82	The help	11/13/2014 5:29 PM
83	they are very patient with the students	11/13/2014 5:17 PM
84	Knowledgeable staff in the writing center. Easy to get computer time.	11/13/2014 5:11 PM
85	Always computer availability	11/13/2014 5:08 PM
86	free access to the computers	11/13/2014 5:04 PM

Q9 Is there anything specific the Learning Center could do differently to improve its services to students?

Answered: 83 Skipped: 43

#	Responses	Date
1	NO	12/9/2014 12:10 PM
2	Not really	12/8/2014 10:51 AM
3	At some point during registration there should be a requirement for every student to take a tour of the Learning center.	12/4/2014 2:16 PM
4	YES!!! There was no tutor for accounting 201 until the 3rd or 4th week week of classes, even then it was for about a combined total of four hours a week... This was on helpful to me because it conflicted with my other classes. Additionally, it appears that the math tutors on staff are very knowledgeable – however, there is not enough to go around. It would be great if there were about twice as many tutors available for math.	12/2/2014 4:30 PM
5	stay open longer	12/1/2014 8:33 AM
6	N/A	11/26/2014 1:48 PM
7	More printers	11/25/2014 9:13 PM
8	No not at this time. Maybe silence cell phones. Keep chatter to a minimum.	11/25/2014 10:02 AM
9	i believe the diffrent thing the Learning Center should have is the no talking on the phone policy because it wont allow the rest of customers that need to concentrate for assignments to be done to be finish because of the constant loud conversation.	11/24/2014 3:27 PM
10	No.	11/23/2014 11:43 AM
11	LEARNING CENTER IS GREAT PLACE TO STUDY.	11/23/2014 6:15 AM
12	Once policy's are changed make sure everyone is aware of changes	11/21/2014 1:19 PM
13	more tutors	11/20/2014 3:37 PM
14	the Palmdale center does not seem to have as many tutors as the Lancaster Campus.	11/20/2014 12:24 PM
15	No	11/20/2014 8:37 AM
16	I think its great nothing needs to change.	11/19/2014 12:30 AM
17	No	11/18/2014 11:52 PM
18	No comment,	11/18/2014 7:37 PM
19	The hours of the learning center need to be extended, the hours of the tutors needs to be increased, the promoting of this service needs to be increased, and the computers need to be updated.	11/18/2014 9:52 AM
20	The old card system for the new copy machine. Plus there shouldn't be a service charge if one has to use credit or debit card, we are struggling students and need all the help we can get.	11/17/2014 3:08 PM
21	GET THOSE DOORS FIXED FOR THE DISABALITY, IT MAKES NO SENSE AT ALL WHY THOSE DOORS STAY BROKE ALL THE TIME. i UNDERSTAND IT'S A HIGH TRAFFIC AREA, THAT'S WHY IT SHOULD GET MORE ATTENTION THEN NORMAL. SAY	11/17/2014 1:59 PM
22	Don't change	11/17/2014 10:37 AM
23	There should be more tutors in the math, and english department	11/17/2014 10:19 AM
24	More tutors for higher biology, chemistry and math course.	11/17/2014 9:18 AM
25	The Learning Center needs to improve on more student workers.	11/16/2014 6:07 PM

26	I like everything	11/16/2014 5:25 PM
27	The math and English workshops do not follow the sequence of a regular semester course which is not helpful. For example this Fall I was taking Math 70 and the workshop I needed was not offered until way after my class covered the subject. The workshops don't seem to follow any logical order, it seems like Math topics are just randomly scattered throughout the whole semester. I wish workshops were available if large groups of students needed help on a specific topic. In my Math 70 class many students needed help with graphing but no workshops were available, I would like to see an option to request workshops if needed instead of 15 students going one by one to tutoring, a workshop would be more efficient.	11/16/2014 5:10 PM
28	N/A	11/16/2014 12:31 PM
29	Yes by helping the students more on math, writing and with open schedules.	11/16/2014 10:35 AM
30	Some of the tutors are rude	11/15/2014 6:58 PM
31	Not that I can think of.	11/15/2014 6:09 PM
32	No	11/15/2014 2:11 PM
33	More workshops and tutors.	11/15/2014 1:46 PM
34	add an additional print station	11/15/2014 12:11 PM
35	Be open on weekends.	11/15/2014 10:06 AM
36	It would helpful if certain teachers would suggest tutors for certain courses to the Learning Center. I believe that some students would greatly benefit from the services. One example would be from Biology 100: Elementary Anatomy and Physiology.	11/15/2014 6:57 AM
37	be more patient	11/14/2014 10:09 PM
38	its there everything	11/14/2014 7:33 PM
39	Do not play favoritism, ladies get the most attention.	11/14/2014 7:04 PM
40	Keep an eye on some of their cocky student tutors in the math area. People need help, not attitude. People are not interested in tutors' egos; they are interested in learning how to work the math problems. I'm not trying to bad-mouth the whole group, but there's two who Ensure that there are math tutors available on a consistent basis. Just the other day, I came in to receive tutoring and learned that there were no math tutors available at all. I found that to be very strange. However, to my knowledge, this was the first time that this occurred.	11/14/2014 6:47 PM
41	offer special tutoring for teas throughout the day so it would be easier to attend.	11/14/2014 6:20 PM
42	More tutors during peak hours and open more hours during the week.	11/14/2014 5:57 PM
43	To ask others to be more quiet	11/14/2014 3:49 PM
44	N/A	11/14/2014 3:26 PM
45	no	11/14/2014 2:45 PM
46	N/A	11/14/2014 1:30 PM
47	offer more tutoring hours and different subjects	11/14/2014 11:49 AM
48	I can not wait for the tutor in Geography and Economics to start. I am struggling in these subjects and need help fast with the end of the semester approaching. I pray to pass these two classes so that I may transfer!	11/14/2014 11:16 AM
49	More nursi.g woofkshops	11/14/2014 10:44 AM
50	Add another printer, one line for those who know how to use it, and another for those learning.	11/14/2014 10:08 AM
51	no	11/14/2014 10:05 AM
52	more writing workshops in different hours, so more students could attend.	11/14/2014 8:30 AM
53	None.	11/14/2014 2:49 AM
54	To have more English tutors so the wait isn't long	11/14/2014 1:46 AM
55	Not too sure haven't really explored it much.	11/14/2014 1:20 AM

56	Have accounting and economics tutors.	11/14/2014 12:24 AM
57	Extended the hours of service.	11/13/2014 11:56 PM
58	Hire tutors for all subjects and notify students.	11/13/2014 10:59 PM
59	Get Statistics tutors!!! I keep going in for math tutoring but there's only one tutor for statistics and I can't seem to find him or her!!	11/13/2014 10:34 PM
60	In the entrance seats should be change. They squeak.	11/13/2014 10:34 PM
61	Have a accounting tutor	11/13/2014 10:19 PM
62	it should be opened for longer hours	11/13/2014 10:01 PM
63	Screen the math tutors better. The service may be free to the student, but it still should be top quality, this is a college. Some of them really don't know the rules of learning math so they are not a lot of help. But I really do appreciate most of the help'	11/13/2014 9:57 PM
64	Career focused workshops.	11/13/2014 9:43 PM
65	Give more time for one on one with students and the tutors in writing center. Not just 30 minutes, it should be a bit more to get a good grasp in assistance on paper and corrections that need to be fixed.	11/13/2014 9:42 PM
66	Nothing that I can think of. Unless the Success Center is part of the Learning Center. Then learning to ask the SOARS students to quick it down.	11/13/2014 9:36 PM
67	Tutoring needs to expand beyond the LC and play a greater role in the classroom. This will increase access to tutors, but will also bring more students to the LC.	11/13/2014 9:24 PM
68	Smart thinking turnaround time should be same day	11/13/2014 9:15 PM
69	Require the students to be only one per computer. There have been numerous times where i have had to ask students to move so i could use a computer that i was assigned.	11/13/2014 9:07 PM
70	Have more tutors	11/13/2014 7:38 PM
71	No.	11/13/2014 7:24 PM
72	nothing it is good and i think we should be allowed to eat in the learning center	11/13/2014 7:19 PM
73	No	11/13/2014 7:13 PM
74	All hearing students and disability students are same level. If I study very hard and I can learn faster to get good homework.	11/13/2014 6:26 PM
75	Do not know. I have never been in there	11/13/2014 6:26 PM
76	better service more polilite people	11/13/2014 6:14 PM
77	No	11/13/2014 6:05 PM
78	No. Everything is good!	11/13/2014 5:59 PM
79	Yes scheduling it not working for some of the students. Time that the work shops or schedule for math we are in math class..	11/13/2014 5:29 PM
80	no improvements	11/13/2014 5:17 PM
81	Roving tutors	11/13/2014 5:11 PM
82	Stay open later	11/13/2014 5:08 PM
83	pay for printing with cash	11/13/2014 5:04 PM

Q10 I would like to see the following courses offered:

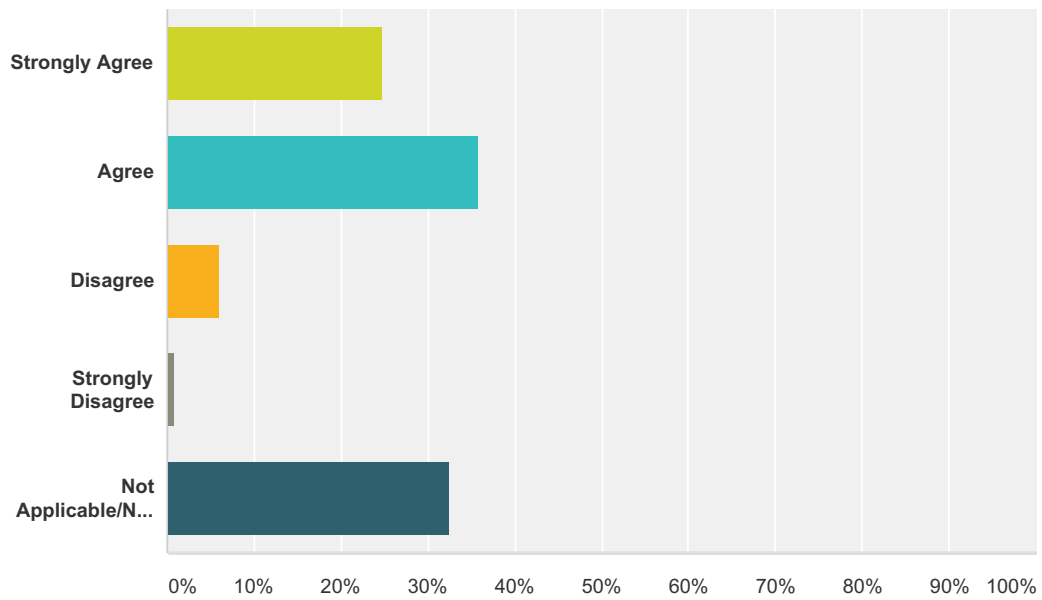
Answered: 62 Skipped: 64

#	Responses	Date
1	N/A	12/9/2014 12:10 PM
2	Math, bio	12/8/2014 10:51 AM
3	Unsure.	12/2/2014 4:30 PM
4	Not sure	11/25/2014 9:13 PM
5	BRING BACK MATH 070 AB MATH 070 CD	11/25/2014 10:02 AM
6	The CPR First AID class to be done during intersession or summer.	11/24/2014 3:27 PM
7	Political Science 103; English 279; History 110	11/23/2014 11:43 AM
8	n/a	11/23/2014 6:15 AM
9	n/a	11/20/2014 3:37 PM
10	I have no idea	11/20/2014 8:37 AM
11	Maybe sciences- anatomy, physiology and micro, since next semester I will be starting one and continuing with the others	11/19/2014 12:30 AM
12	No comment.	11/18/2014 7:37 PM
13	I think you cover the ones I need. But if you have a class, you should have a tutor for it.	11/18/2014 9:52 AM
14	A basic computer and media classes for older students who are not computer knowledgable.	11/17/2014 3:08 PM
15	GEOGRAPHY	11/17/2014 1:59 PM
16	more culinary arts	11/17/2014 10:37 AM
17	Chemistry, Biology, physics, or anatomy	11/17/2014 10:19 AM
18	English 101 online, Math 065 online, Math 070 online, and Math 102 online.	11/16/2014 6:07 PM
19	More math workshops that correlate with a semesters math course.	11/16/2014 5:10 PM
20	Literature sessions and advice on improving writing skills, and maybe a book club.	11/16/2014 12:31 PM
21	Math technics, specific Topics.	11/16/2014 10:35 AM
22	Bio, chem, history	11/15/2014 6:58 PM
23	NA	11/15/2014 6:09 PM
24	introduction to mla and apa writing styles for new students	11/15/2014 12:11 PM
25	Biology 100: Elementary Anatomy and Physiology.	11/15/2014 6:57 AM
26	spanish and sign language	11/14/2014 10:09 PM
27	philosophy	11/14/2014 7:33 PM
28	No reply, offers all I have taken.	11/14/2014 7:04 PM
29	DNA	11/14/2014 6:47 PM
30	Nursing math	11/14/2014 5:57 PM
31	Philosophy	11/14/2014 3:49 PM
32	n/a	11/14/2014 2:45 PM

33	N/A	11/14/2014 1:30 PM
34	accounting tutoring managerial and financial and economics	11/14/2014 11:49 AM
35	Tutoring for Economics and Geography!	11/14/2014 11:16 AM
36	Vegans life and not to tjtow your familymember in yhe killinh shelter	11/14/2014 10:44 AM
37	NA	11/14/2014 10:05 AM
38	more ESL writing workshops.	11/14/2014 8:30 AM
39	I don't really know at the moment.	11/14/2014 2:49 AM
40	More math workshops	11/14/2014 1:46 AM
41	N/A	11/14/2014 1:20 AM
42	N/a	11/14/2014 12:24 AM
43	Reconsider the protocol in reference to reviewing essays and writing assignments.	11/13/2014 11:56 PM
44	Whatever aligns with courses offered.	11/13/2014 10:59 PM
45	Math 125	11/13/2014 10:19 PM
46	Mock interview assistance, resume writing workshop, specify course assisting workshops. The existing workshops are to vague.	11/13/2014 9:43 PM
47	Nothing at this moment.	11/13/2014 9:36 PM
48	Accounting	11/13/2014 9:15 PM
49	Science related courses	11/13/2014 7:38 PM
50	I think you provide us with the most important subjects!	11/13/2014 7:24 PM
51	nothing	11/13/2014 7:19 PM
52	N/C	11/13/2014 7:13 PM
53	Disability students and hearing students are same level. If I am studying more hard for my homework exams what I learned both English and math.	11/13/2014 6:26 PM
54	Do not know. I have never been in there	11/13/2014 6:26 PM
55	na	11/13/2014 6:14 PM
56	Sociology	11/13/2014 6:05 PM
57	None	11/13/2014 5:59 PM
58	Physics 120	11/13/2014 5:41 PM
59	Biology	11/13/2014 5:29 PM
60	more writing classes	11/13/2014 5:17 PM
61	None	11/13/2014 5:08 PM
62	Etc	11/13/2014 5:04 PM

Q11 Do you find the Learning Center website easy to navigate and informational?

Answered: 117 Skipped: 9



Answer Choices	Responses	
Strongly Agree	24.79%	29
Agree	35.90%	42
Disagree	5.98%	7
Strongly Disagree	0.85%	1
Not Applicable/No Opportunity to Observe	32.48%	38
Total		117

Q12 Do you have any suggestions for the Learning Center website?

Answered: 54 Skipped: 72

#	Responses	Date
1	NO	12/9/2014 12:10 PM
2	Nope	12/8/2014 10:51 AM
3	No	12/2/2014 4:30 PM
4	not at this time	12/1/2014 8:33 AM
5	No	11/25/2014 9:13 PM
6	N/A	11/25/2014 10:02 AM
7	I dont have any suggestions at the moment thank you.	11/24/2014 3:27 PM
8	No.	11/23/2014 11:43 AM
9	NONE	11/23/2014 6:15 AM
10	n/a	11/20/2014 3:37 PM
11	N/A	11/20/2014 8:37 AM
12	I need to look at it	11/19/2014 12:30 AM
13	The Learning Center is Great	11/18/2014 11:52 PM
14	No comment.	11/18/2014 7:37 PM
15	Nope.	11/18/2014 9:52 AM
16	none	11/17/2014 3:08 PM
17	FIX THE DOG GONE DOORS PLEASE, UNLESS YOU HAVE A DISABILITY YOU HAVE NO CLUE HOW MUCH THE DOORS ARE NEEDED.	11/17/2014 1:59 PM
18	n/a	11/17/2014 10:37 AM
19	N/A	11/17/2014 10:19 AM
20	i have never seen it yet	11/16/2014 5:25 PM
21	Make it easier to access the workshop schedule, have it available on your main site instead having to look for the PDF file.	11/16/2014 5:10 PM
22	stricter policies in terms of behavior amongst the other students, for example there is a lack of discipline and it may be difficult to concentrate on learning. The same applies to the library, it is difficult to concentrate in these public places.	11/16/2014 12:31 PM
23	no	11/15/2014 6:58 PM
24	NA	11/15/2014 6:09 PM
25	It needs a web designer to update the page. Some of the information is not current and or not applicable.	11/15/2014 6:57 AM
26	n/a	11/14/2014 10:09 PM
27	more computers and space	11/14/2014 7:33 PM
28	No.	11/14/2014 6:47 PM
29	None	11/14/2014 3:49 PM
30	no	11/14/2014 3:26 PM

31	not at this time	11/14/2014 2:45 PM
32	N/A	11/14/2014 1:30 PM
33	should have all programs such as quick books and any other programs need for all students and subjects	11/14/2014 11:49 AM
34	I can't remember the last time I used the site. I remember using it to access my learning style. I need to do this service again to see if there have been any improvements.	11/14/2014 11:16 AM
35	Go bak to use copycards	11/14/2014 10:44 AM
36	No	11/14/2014 10:05 AM
37	None.	11/14/2014 2:49 AM
38	N/A	11/14/2014 1:20 AM
39	N/a	11/14/2014 12:24 AM
40	Have more survey polls and news about the school	11/13/2014 10:19 PM
41	na	11/13/2014 9:43 PM
42	Nothing at this moment.	11/13/2014 9:36 PM
43	None.	11/13/2014 7:38 PM
44	nooo	11/13/2014 7:19 PM
45	None	11/13/2014 7:13 PM
46	I am thinking at the Learning Center website have a good programmer with Disability in the quiet room.	11/13/2014 6:26 PM
47	Do not know. I have never been in there	11/13/2014 6:26 PM
48	No	11/13/2014 6:14 PM
49	No	11/13/2014 6:05 PM
50	None	11/13/2014 5:59 PM
51	None	11/13/2014 5:41 PM
52	None	11/13/2014 5:29 PM
53	no suggusts	11/13/2014 5:17 PM
54	None	11/13/2014 5:08 PM

Q13 Additional comments:

Answered: 46 Skipped: 80

#	Responses	Date
1	Great Staff at the Palmdale Learning Center	12/9/2014 12:10 PM
2	Thanks for your help.	12/2/2014 4:30 PM
3	None	11/25/2014 9:13 PM
4	N/A	11/25/2014 10:02 AM
5	I am very thankful for all the programs and i want to give back to the college when i start my carrer since it has given so much to me and my family.	11/24/2014 3:27 PM
6	GREAT JOB	11/23/2014 6:15 AM
7	I would like to see the puzzle of Barack H. Obama removed from the Learning Center. If it will not be removed, it is only fair that a portrait of G.W.Bush also be put up at the learning center.	11/20/2014 3:37 PM
8	the tutor center, is great and the staff has helped me so much with encouragement	11/19/2014 12:30 AM
9	The Learning Center is the go to place!	11/18/2014 11:52 PM
10	None.	11/18/2014 7:37 PM
11	none.	11/18/2014 9:52 AM
12	The closest bathrooms at the ESL Building is always so dirty.I do not understand how this people live at home?	11/17/2014 8:48 PM
13	keep up the good work without the Learning Center I would of have gotten my A.A.	11/17/2014 3:08 PM
14	n/a	11/17/2014 10:37 AM
15	N/A	11/17/2014 10:19 AM
16	none	11/16/2014 5:25 PM
17	N/A	11/16/2014 12:31 PM
18	NA	11/15/2014 6:09 PM
19	Love, love, love the learning center	11/15/2014 12:11 PM
20	I am thankful that the Learning Center is in operation. It has helped me greatly in meeting my academic and personal goals.	11/15/2014 6:57 AM
21	n/a	11/14/2014 10:09 PM
22	I appreciate all those who work in the Learning Center. The management, staff, and almost all the tutors are very professional and courteous.	11/14/2014 6:47 PM
23	None	11/14/2014 3:49 PM
24	no	11/14/2014 3:26 PM
25	none	11/14/2014 2:45 PM
26	N/A	11/14/2014 1:30 PM
27	good job keep improving	11/14/2014 11:49 AM
28	I love Antelope Valley College. I am thankful for the encouragement I received from the resources that have influenced me to continue to get my bachelors degree.	11/14/2014 11:16 AM
29	I understand that interacting with each other is part of learning, but there is to much socializing going on and it gets loud at times and I have to leave cause it distracts me and I can't focus on my work. The socializing needs to be addressed and so students could be able to study in peace.	11/14/2014 2:49 AM

30	Have more English tutors available so the wait isn't long	11/14/2014 1:46 AM
31	Thank you Victor for all your help!	11/14/2014 1:20 AM
32	The learning center should have longer hours during midterms and finals week.	11/14/2014 12:24 AM
33	Please get a accounting tutor for next year 2015	11/13/2014 10:19 PM
34	na	11/13/2014 9:43 PM
35	Bathroom in learning center need to be cleaned up more frequently, poorly maintained.	11/13/2014 9:42 PM
36	Nothing at this moment.	11/13/2014 9:36 PM
37	Keep up the great work!	11/13/2014 9:24 PM
38	Keep up the good job	11/13/2014 9:15 PM
39	nothing	11/13/2014 7:19 PM
40	None	11/13/2014 7:13 PM
41	Disability students need help the computer and I can help with disability students. My experience typing is over 30 years. I would like to help with Disability students. When I click a small box on the monitor and tutor or I can see flashlight on the monitor. We will be very happy to help with Disability students.	11/13/2014 6:26 PM
42	I never knew what it is and where it is you could promote it a bit.	11/13/2014 6:26 PM
43	I love working as a Desk Assistant in the Computer and Media Checkout in the Learning Center!	11/13/2014 5:59 PM
44	None	11/13/2014 5:41 PM
45	We need more for Palmdale center	11/13/2014 5:29 PM
46	None	11/13/2014 5:08 PM